



Technology checklist

A guide to safety and security for hotels & resorts



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Creating safer hospitality

Resorts and hotels nationwide have always prioritized guest experience, and this begins with another top priority - safety across sites. Today's staff not only has to manage high guest expectations but also site safety and security, anticipating unexpected events and preparing to respond to emergencies. Whether during peak travel seasons, events or holidays, your onsite technology must adapt to your venues' specific needs.

Communications and safety technology is evolving to help hotels and resorts meet these security challenges and ensure that staff and guests feel secure and supported at all times. We envision a world where technology works seamlessly together to respond to everyday emergencies while also recognizing patterns, anticipating actions and preventing situations before they escalate into emergencies.

At Motorola Solutions, we've made this vision a reality by building a safety and security technology ecosystem that integrates communication, video security, data and analytics on one common operating platform – giving hotels the tools they need to effectively and efficiently respond to situations, whether critical or an everyday occurrence. The same technology that keeps your staff and building(s) safe also makes you better at everything you do. These fundamental technologies keep your hotel connected and operations efficient – providing the assurance of safety you need so your staff can focus on providing the ultimate guest experience.

Our Safer Hospitality safety and security ecosystem helps your hotel meet security needs and requirements at all levels, from when a guest checks-in to when your staff is taking care of a checked-out room. Using this checklist, we will explore how Motorola Solutions technology fits into each of these layers of security needed at your hotel.





Security at multi-site properties

Technology working together throughout all your properties is essential to ensure the safety and security of the people accessing a variety of facilities on a daily basis.

Safety & security elements in hospitality include:

RECOMMENDED TECHNOLOGY	INSTALLED ✓ OR ✗	STATUS / YEAR	NOTES
Shuttle Bus Security - Communication Devices			
Incident Management			
Mass Notification System			
Emergency Communication System			
Two-Way Radio System			
Cyber Security			
Standardized Video Security Cameras and Management System			



MOTOTRBO Ion smart radios

Enable your teams with Ion smart radios that combine the power of push-to-talk, an android platform and broadband data to give you the capabilities of multiple devices all in one. Plus, ensure they are connected across a range of devices and networks at all times.





Security at the **property perimeter**

The property perimeter begins on all roads leading into and out of your property and extends to the parking lot. Facilities in the property perimeter might include fountains, pools, walkways and other common outdoor areas that may be used by the public at all times of the day. Your hotel's security should begin at the property perimeter to ensure you can proactively respond to unfolding incidents or potential threats before they reach a heightened level of escalation.

Property perimeter safety & security elements include:

RECOMMENDED TECHNOLOGY	INSTALLED ✓ OR ✗	STATUS / YEAR	NOTES
License Plate Recognition			
Two-Way Radio System			
Gates With Electronic Card Access			
Video Security Cameras			
Virtual Video Security Fence - Banned Guest Lists via Analytic Facial Recognition			





Security at parking lots

Many activities can be occurring at any given time in a parking lot - from staff arriving for their shifts to guests unloading their vehicles with luggage. This highly trafficked area should be monitored for common safety issues including theft, car accidents, suspicious activity, vandalism and more. Knowing who should - and shouldn't - be in your parking lot is a valuable component of your safety and security strategy.

Parking lot safety & security elements include:

RECOMMENDED TECHNOLOGY	INSTALLED ✓ OR ✗	STATUS / YEAR	NOTES
License Plate Recognition			
Video Security Cameras			
Advanced Video Analytics i.e., object recognition, unusual motion detection			





Security at **the building perimeter**

The building perimeter includes the entire exterior of the building as well as all entrances and exits. Key security functions take place at this level and can range from simple to complex, depending on the layout and the number of amenities on your venue.

Building perimeter safety & security elements include:

RECOMMENDED TECHNOLOGY	INSTALLED ✓ OR ✗	STATUS / YEAR	NOTES
Access Control			
Weapons Detection			
Video Security Cameras			
Advanced Video Analytics i.e., door position, unusual motion detection			
Two-Way Radios			



MOTOTRBO R7 Two-Way Radios

Ensure your security and staff can always hear and be heard with MOTOTRBO R7 two-way radios, a game-changing radio with superior audio capabilities in a rugged, future-ready device.



Security at the property interior

Your hotel's interior includes spaces ranging from lobby, guest rooms, conference spaces, interior pools, guest gyms, elevators, restaurants, and more. These areas are commonly the last layer of protection and defense against external threats but also the first layer of protection against internal threats to staff and guests.

Hotel interior safety & security elements include:

RECOMMENDED TECHNOLOGY	INSTALLED ✓ OR ✗	STATUS / YEAR	NOTES
Video Security Cameras			
Advanced Analytics i.e., object recognition, unusual motion detection			
Gunshot Detection			
Fire Alarms			
Smoke Detectors			
Duress/Panic Button			
Mass Notification			
Access Control			
Body-Worn Cameras			
Two-Way Radios			



TLK 25: Wearable Communications Device

Compact, powerful, and equipped with an intuitive voice assistant and emergency panic button, the TLK 25 is designed for ease of use, efficiency and safety. Access a communications, management and safety ecosystem in a small, intelligent device.





Take your hotel's safety to the next level

It's time to rethink what safety can do – driving efficiencies, bolstering performance and helping you deliver a secure venue space for an enhanced guest experience. By bringing together the technologies and solutions you need to effectively and efficiently respond to situations, Motorola Solutions' safety and security ecosystem is helping you achieve a safer hotel for your guests and staff.

Learn more at motorolasolutions.com/hospitality



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